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## Project and Professionalism (6CS020)

# A2: Project Report Handwritten Word Recognition

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Submitted on :13-06-2020

# Declaration Sheet

**Award Title:** *BSc (Hons) Computer Science*

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Declaration Sheet

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## **Acknowledgement**

This work would not have been possible without the support of my teachers and friends. First, I would like to express my special thanks of gratitude to my supervisor Mr. Hemanga Gautam for his consistent support throughout the completion of project. Without his support, the project could not be completed on time. I also would like to mention my reader Ms. Kritika Tuladhar for guiding me on writing the report. Similarly, I would like to thank my friends and parents for their guidance time to time in making this project, despite their busy schedules.

## **Abstract**

Handwriting recognition has become the most fascinating and challenging topic in the field of pattern recognition and image processing. Several approaches were implemented for the recognition of words. Most of the approach are undertaken for the plain documents. The proposed system presents the approaches for the recognition of handwritten English words form natural scene images. The system used the holistic word recognition method based on CNN classifier. It does need for recognize individual character as CNN is trained for the recognition of whole word. The VGG synthetic word dataset is used for training and testing the proposed system. The accuracy achieved by model is 68%.

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# 1. Introduction

## 1.1. Academic Question

- a. How will the system work and what techniques, tools and technologies will it use to extract text from images?
- b. Will the users need to log in for using this system?
- c. What is the accuracy of your system? Will your system performance decrease if the image is provided with enough noise?
- d. How will the users get benefited by this system?

## 1.2. Aims & Objectives

### 1.2.1. Aims

- To train the model on synthetic dataset.
- To extract handwritten word not just from paper or electronic documents but also from natural scene images.
- To help the people to store data digitally without copying from the documents

### 1.2.2. Objectives

- To research on the Internet, Books, Journals, Articles etc.
- To implement suitable classifiers and algorithm.
- To build the platform, web application for the people to perform Optical Character Recognition (OCR).

## 1.3. Brief Details of the Artifact Produced and Background to the project.

Data has become the most valuable assets in the world. People are storing data in both electronic and paper-based format. They need stored data in their daily lives to run their businesses. Rewriting those stored data is time consuming and unproductive. Traditionally, text recognition has been done on document images because of their well suited digitise planner paper-based formats. But when it comes to natural scene images, the accuracy

decreases drastically because of their highly variance in appearance and layout in the images. Additionally, natural images are suffered from noises, inconsistent light, occlusions, orientation etc which makes difficult for the classifier to detect and recognize the text in comparison to document images. In the recent years, the advancement came in the field of computer vision techniques and the large volume of datasets produced over the last decades has made possible to recognize the text form even natural scene images. In this project text spotting is done from natural images by implementing two techniques i.e. word detection followed by word recognition. This project does not perform character recognition instead it recognizes word through word spotting mechanism. The detector is built with Tesseract and OpenCV and recognition is done by Convolutional Neural Network (CNN). CNN is trained on synthetic datasets known as VGG synthetic word datasets. This project is based on flask web application where the users perform OCR by uploading images in the system.

Artefact (proposed) to be developed

Artefact 1

Image upload

Artefact 2

Word Detection

Artefact 3

Word Recognition

#### **1.4. Potential Users**

There are no specific users required to use this system. Everyone can utilize this system to perform OCR. Today, the corporates around the world upgraded to digital format. For instance, they store the corporate data, information etc. in electronic from. Moreover, the people from every field are recognizing the importance of OCR because they do not have to go through the hassle of copying the whole words from the hard documents. Since its development, it has been applied to many fields and still widening its

horizon. Some of the fields of OCR are Handwriting recognition, Receipt Imaging, Legal Industry, Banking, HealthCare, Captcha, Automatic Number Plate Recognition, ATMA: android travel mate application etc. It seems everybody needed such systems in today's world where the data has become the valuable assets. So, application of OCR cannot be restricted to just some fields and some users.

### **1.5. Scope and Limitations of the project.**

Text, being consider as the only tools for preserving and communicating information. Today's modern world is designed to interpret and communicate using text clues, labels, texts etc. found in the surroundings. So, text has been scattered through many images and videos for the communication purposes. Extracting such texts from the images and storing the information in digital format helps to secure from the damages done by the theft of hard documents. Sometimes we need to digitally replicate the text of the images. In such cases OCR can play an important role.

System is based on word recognition method instead of character recognition. Unlike the character recognition, which recognize the word by the recognition of letters, word recognition has to trained with the whole word as input.

So, the recognition of such model is constraint to the number of words in the dictionary because in such method we can cover all the words for recognition. Similarly, the accuracy of this method is low because the model is trained with small no of datasets. The reason behind small number of datasets is because of computational limitations. The other limitation of this system are it does not work offline, only recognize the English alphabetical words.

## 1.6. Report Structure

- **Introduction:** It provides the overall introduction of the project. It includes topic such as project aims, objectives, scope, limitations, academic question, and artifact.
- **Literature Review:** It includes the necessary information for the completion of the project such as background research, components, and similar system.
- **Development:** This section provides the information from project planning to its development. It includes all the planning's, designs, and testing.
- **Answering Academic Question:** This section provides the answers regarding the academic questions.
- **Conclusion:** It concludes the whole project with its future escalation.
- **Critical Evaluation:** It includes all the necessary evaluation towards the report, systems, and development process.

## 2. Literature Review

### 2.1. Component

#### A. Data Exploration

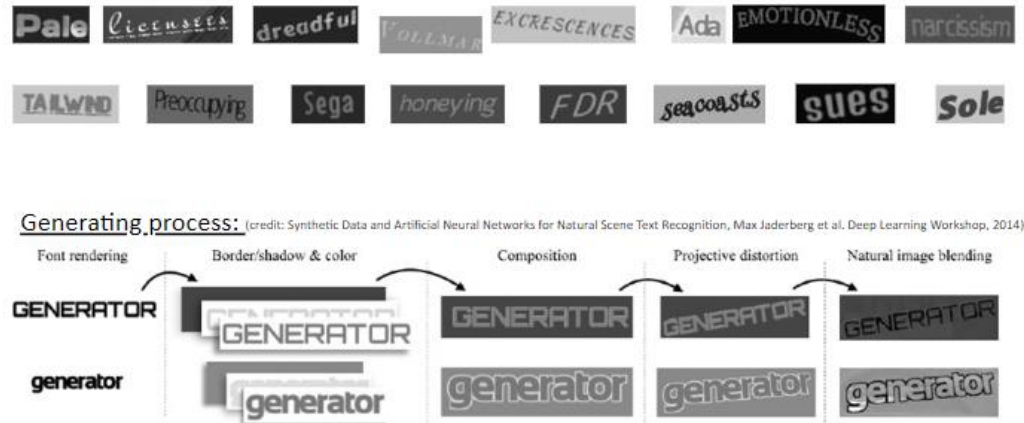


Figure 1: VGG Synthetic Word Dataset

(Max Jaderberg, 2015)

I use the synthetic dataset for this project. The dataset is imported from the Visual Geometry Group (VGG) of University of Oxford. The dataset has 9 million images of 90k word dictionary. The 90k dictionary consists of English words from the Hunspell, a popular open source spell checking system. VGG generate 9 million 32×100 images synthetic datasets of 90k words provided by the Hunspell. We need dataset to train our model to recognize words from the images. (Max Jaderberg, 2015)

I trained my model using only some percentage of the total VGG word dataset due to computational limitations. So, my model could only train a 1000-word classifier using a fraction of total images i.e. one lakh images. While choosing the 1000 words from 90k words, I took a reference form the google which had listed 1000 most common words.

## B. Convolution Neural Network (CNN)

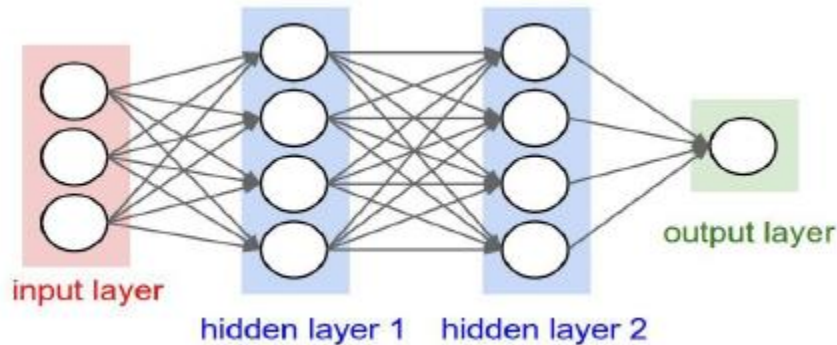


Figure 2: Basic CNN model

(Anuj Dutt, 2017)

Convolutional Neural Network is a feed forward Artificial Neural Network (ANN) of which its mechanism is inspired by the neuron connectivity pattern of animal visual cortex. The CNN takes the input as multi-channelled image whereas in general, neural networks takes input in the form of vector. CNN does minimum preprocessing in comparison to the other algorithm. CNN consists of neurons with their learnable weights and biases. Each neuron takes input, perform some dot products which is followed by non-linearity. CNN consists of mainly three layers i.e. input layer, hidden layers, and output layer. The hidden layers include convolutional layers, ReLU layer i.e. activation function, pooling layers, fully connected layers, and normalization layers

- a. Input Layer: It contains the actual raw pixel values of image.
- b. Convolutional Layer: It is applied on the input image using a convolutional filter to extract a feature map. Filter is slide over the image which is known as stride.
- c. ReLU Layer: It applies the activation function on the image data. The output is  $\{F(x) = \max(0, x)\}$
- d. Pooling Layer: It performs a down-sampling operation reducing the height and width and depth intact. It reduces the number of parameters which shortens the training time and reduces the probability of overfitting.

- e. Fully Connected Layer: It is the layer which classifies the results based on the score classes. The class with maximum scores will correspond to the input letters.

(Anuj Dutt, 2017) (Meer Zohra, 2019)

There are many standard CNN architectures available which all have common 4 layers i.e. Convolution Layer, Pooling Layer, ReLU Layer and Fully Connected Layer. For my model, I will use these all layers, but the number of each layer will depend on the types of data. The use of filters for convolution layer, max pooling layer will depend on the features that I want to extract. I will also use the dropout and activation function at each layer to optimize the model and reduces the chances of overfitting.

The CNN model proposed for this system consists of total eight weight layers. i.e. five convolutional layers with three fully connected layers. Each convolutional have both same and different parameters form each other. The convolutional layers have the parameters in following structure: (filter size, numbers of filters): (5,64), (5,128), (3,256), (3, 512), (3, 512). The batch normalization, activation and max pooling layers is added after each convolution layer. All convolutional layers have same batch normalization and ReLU as activation function for speeding the training the network with stability and solving the non-linearity problems, respectively. Similarly, pooling layer has also applied after each convolutional layer with pool-size (2,2) and strides of 2. It helps to reduces the computational cost by reducing the number of parameters to learn and provide basics translation invariance to the internal representation. The flatten layer has also included after fifth convolution layer to convert the data into a 1-dimesnional array so that a vector can be fed into a fully connected network classifier. The first two fully connected layers has ReLU as an activation function and 400 units or class whereas the final fully connected layer has the same units as in number of words in the dictionary i.e. 1k words. Dropout layer of 0.5 is added after each dense layer except final layer to prevent neural network

from overfitting. The final classification layer has SoftMax normalization layer for converting its output into a probability distribution which finally checks with the words in the dictionary.

```
Model: "sequential_4"
```

Layer (type)	Output Shape	Param #
conv2d_5 (Conv2D)	(None, 32, 100, 64)	1664
activation_1 (Activation)	(None, 32, 100, 64)	0
max_pooling2d_3 (MaxPooling2D)	(None, 16, 50, 64)	0
conv2d_6 (Conv2D)	(None, 16, 50, 128)	204928
activation_2 (Activation)	(None, 16, 50, 128)	0
max_pooling2d_4 (MaxPooling2D)	(None, 8, 25, 128)	0
conv2d_7 (Conv2D)	(None, 8, 25, 256)	295168
activation_3 (Activation)	(None, 8, 25, 256)	0
max_pooling2d_5 (MaxPooling2D)	(None, 4, 12, 256)	0
conv2d_8 (Conv2D)	(None, 4, 12, 512)	1180160
activation_4 (Activation)	(None, 4, 12, 512)	0
max_pooling2d_6 (MaxPooling2D)	(None, 2, 6, 512)	0
conv2d_9 (Conv2D)	(None, 2, 6, 512)	2359808
activation_5 (Activation)	(None, 2, 6, 512)	0
max_pooling2d_7 (MaxPooling2D)	(None, 1, 3, 512)	0
flatten_2 (Flatten)	(None, 1536)	0
dense_2 (Dense)	(None, 400)	614800
dropout_3 (Dropout)	(None, 400)	0
dense_3 (Dense)	(None, 400)	160400
dropout_4 (Dropout)	(None, 400)	0
dense_4 (Dense)	(None, 5000)	2005000

```

Total params: 6,821,928
Trainable params: 6,821,928
Non-trainable params: 0
None

```

Figure 3: Proposed CNN Model Architecture



### C. OpenCV

OpenCV is an opensource computer vision and machine learning software library developed in 1999 by Gary Bradsky at Intel and the first release came out in 2000. The aim of OpenCV was to fulfill the gap in the field of computer vision and machine learning by providing the infrastructures. OpenCV supports many algorithms and it has more than 2500 optimized algorithms including both classic and start-of-the-art computer vision and machine learning algorithms. These algorithms have a wide range of applications in many fields such as identify objects, track moving objects, extract 3D models, classify human action videos etc. It has a larger supports community, more than 47000. It supports various languages such as C++, python, Java etc. and platforms such as Windows, Linux, Android etc.

While the OpenCV can processed image from preprocessing to recognizing the word from images, I had only applied this technique for word segmentation in my proposed system. There are mainly three types of common thresholding in the OpenCV i.e. Simple Thresholding: it segments the images with comparing the pixel value with a threshold value, Adaptive thresholding: the threshold is measured for each region of the image instead of using a global threshold value like Simple Thresholding. Lastly, the Otsu's Binarization which I had used for my proposed system. In this thresholding, it solves the problems of the bimodal image, where it occurs multiple times in my image datasets.

$$\sigma_w^2(t) = q_1(t)\sigma_1^2(t) + q_2(t)\sigma_2^2(t)$$

$$q_1(t) = \sum_{i=1}^t P(i) \quad \& \quad q_2(t) = \sum_{i=t+1}^I P(i)$$

$$\mu_1(t) = \sum_{i=1}^t \frac{iP(i)}{q_1(t)} \quad \& \quad \mu_2(t) = \sum_{i=t+1}^I \frac{iP(i)}{q_2(t)}$$

$$\sigma_1^2(t) = \sum_{i=1}^t [i - \mu_1(t)]^2 \frac{P(i)}{q_1(t)} \quad \& \quad \sigma_2^2(t) = \sum_{i=t+1}^I [i - \mu_2(t)]^2 \frac{P(i)}{q_2(t)}$$

Figure 4: Finding the threshold value using Otsu's algorithm

(OpenCV Computer Vision, 2020)

## D. Tesseract

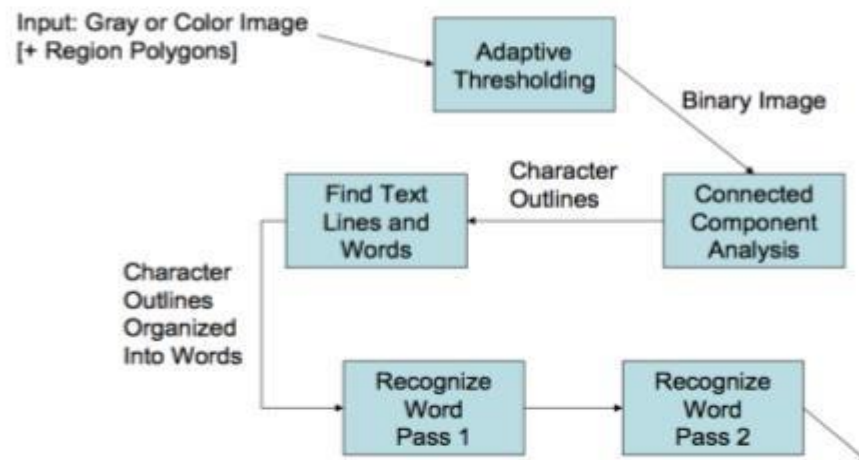


Figure 5: Tesseract Architecture

As there are many OCR engine/cloud service providers such as ABBYY cloud OCR SKD, Bing OCR etc. but most of them are commercial and closed source. Moreover, it is built by HP labs and extensively managed by Google at present. Tesseract in itself a complete classifier but I choose for detection purposes only. (Jin, 2014)

The working flow of Tesseract OCR engine are given below.

### 1. Thresholding:

It converts the image into a binary format and filters the noise on the images. There are two methods for thresholding images. They are

- a. **Adaptive Threshold:** It is used for small regions of the images. It is used to account for variation within the images. (Kuguoglu, 2018)
- b. **Otsu's Threshold:** It is particularly used for bimodal images whose histogram has two peaks. It is also used for the small sized rectangular divisions of the images. (Kuguoglu, 2018)

## **2. Page Layout Analysis**

Component outlines are gathered into blobs. Blobs are the region on the digital images that are detected to be from the surrounding region in color or brightness. By inspecting these outlines, it is easier to detect inverse text and recognize as black-white text. (Thunstrom, 2016)

## **3. Line and Word Finding**

Blobs which are organized into text lines are broken into words. Lines and region are analyzed for pitch or proportional text. Character cells chopped the fixed pitch text immediately whereas the Proportional Text is broken into words using definite and fuzzy spaces. (Thunstrom, 2016) (Jin, 2014)

## **4. Recognize Word Pass 1**

An attempt is made to recognize each word in turn in the first pass. Each word which have been recognize is transfer to an adaptive classifier as training helps in recognize the lower text down the page. (Thunstrom, 2016)

## **5. Recognize Word Pass 2**

Because the first pass is more focus on the text down the page, a second pass is run over the page to gather missing words near the top of the page. (Thunstrom, 2016)

## 2.2. Similar System

From the very past, a lot of research and implementation has been done in the field of Computer Vision. Handwritten Word Recognition is one of the hot research applications in the computer vision sector. Different researchers from around the world have devoted their time to make the algorithms suitable for handwritten word recognition. Different implementation has been forwarded using existing and newly discover algorithms. The reason behind popularity of such applications in the world is due to the variance of languages around the world. At first, the priority was given to the English word as it was considered as a global language. But soon, the researchers realize that this implementation can be applied to every language after the successfully recognizing the English Word. Since then, many algorithms and techniques have been discovered and used for the language recognition around the world. In my projects, I have tried to build system that can recognize the English words and for that, various references have been taken from different past implementations and research. Here, some of the systems similar to my project are given below.

### A. Arabic Handwritten Word Recognition Based on Neural Networks

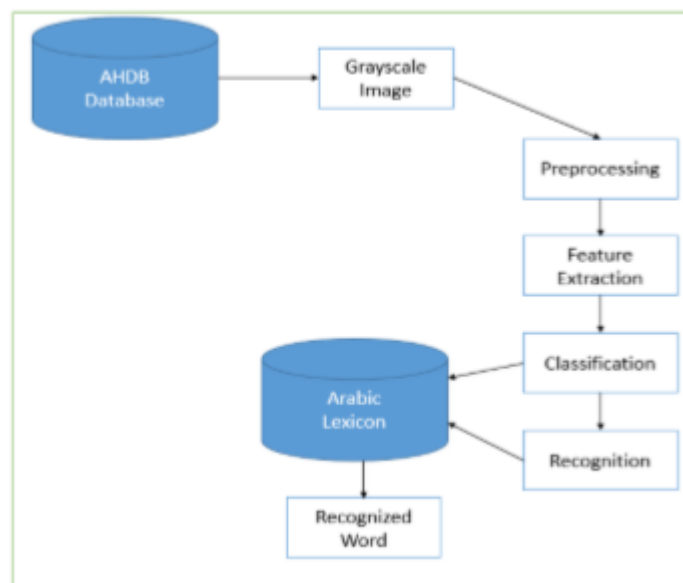


Figure 6: Flowchart of the System

They build the model based on neural networks for recognition of Arabic handwritten word. The Arabic Handwriting dataset (AHDB) written by many Arabic writers has been used to train and test the model. The implement their system in 4 steps:

- 1. Preprocessing:** AHDB have some noises due to its lighting, formats, various writers etc. So, they preprocessed their datasets for preparing their images to the next steps of implementation. They used Fuzzy C-means clustering (FCM) for the binarization of images. FCM produce some noises on the images which again removed by applying 3X3 median technique.

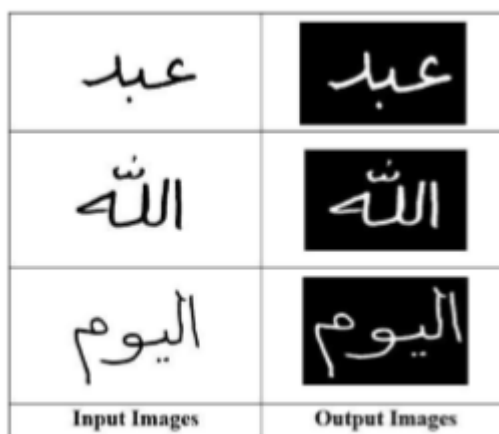


Figure 7: Image Binarization

They also removed the black space form the written words by using boundary box. Image thinning concept has also applied to reduce the repetitive pixels of the images without the losing the important information of the image. Finally, they applied image normalization because the dataset has images in different formats and sizes, which also helps in faster recognition. The image was normalized into size 128\*128.

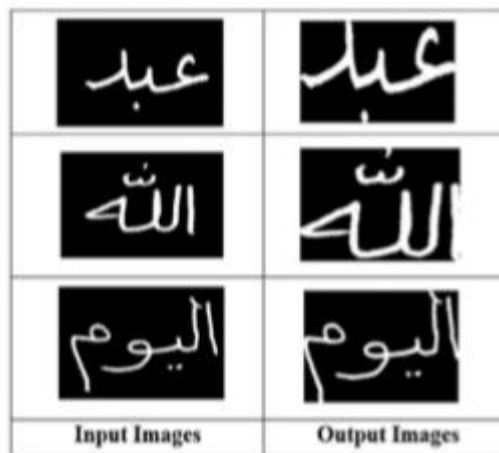


Figure 8: Black space elimination

2. **Feature Extraction:** They applied this technique for the recognition purpose. They categorize it into three main components i.e. structural features, statistical features, and global transformations.
  - a. **Structural Features:** Such features are the geometrical and topological features defined by their global and local properties. The structural features found in Arabic words are dots, zigzag, end points, loops, strikes and intersection points.
  - b. **Statistical Features:** It is extracted from the statistical distribution of pixels. They found two types of statistical features in their datasets:
    - (a) Connected Components: It is extracted because the Arabic words consists of different number of connected components pixels or segments. They are extracted by scanning the whole image from left to right.
    - (b) Zoning Features: First, they divide the image into different zone and extract features from each zone.
  - c. **Global Transformation:** It is applied to reduce the dimensionality of features. They used two transform methods for this step.
    - (a) Discrete Cosine Transform Features (DCT): It converts the image pixel value from their spatial domain into its elementary frequency.
    - (b) Histogram

of Oriented Gradient (HOG): This is applied to counts the occurrence of gradients orientation in the image of AHDB datasets.

3. **Features Normalization:** They applied to make the complex mathematics easier for converting the features into the range between 0 and 1.
  
4. **Classification and Recognition:** They used the Convolutional Neural Network (CNN) for this step. CNN match the output class generated from it with the Unicode word and search the matched words int the Arabic Lexicon. Recognition is done on 2913 images where the training and testing sets is divided in the ratio 7:3. The recognition accuracy achieve by this classifier is 95%.

(Alia Karim, 2018)

## B. Handwritten Word Recognition using MLP based Classifier: A Holistic Approach

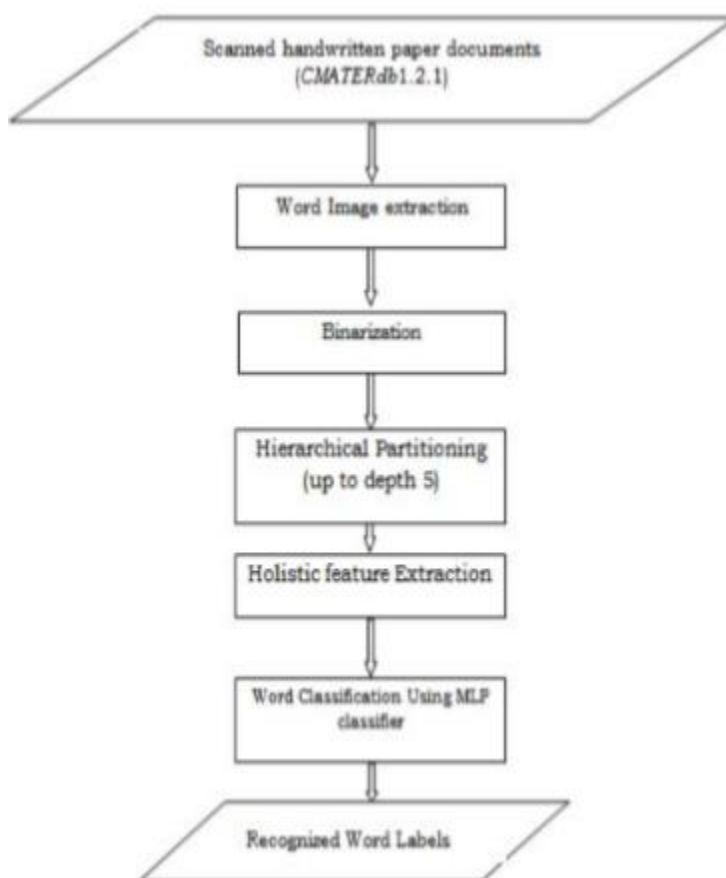


Figure 9: A schematic flow chart of the system

The model built here is trained on the CMATERdb1.2.1 datasets which is a collection of mixed of Bangla-English words. The word images first binarized using thresholding technique. Then, the holistic features are computed from the word image. First, the features are computed from different orientations such as rows wise, column wise and diagonal wise. After the features are computed, word images are partitioned in a horizontal form which then divided into vertical form for extracting the local features. Hierarchical partitioning is implemented by considering the hypothetical line around the word image, producing two image segments. These segments are again partitioned in same way. In this way, the features are measured from the original images on each



segment. The compute features are then fed to an MLP classifier for the identification of the image. The datasets consist of training and testing sets in the ratio 2:1. They trained the network examining different parameters and succeeded to achieve the accuracy rate of 83.24%

(Ankush Acharyy, 2013)

### C. An Efficient Way of Handwritten English Word Recognition

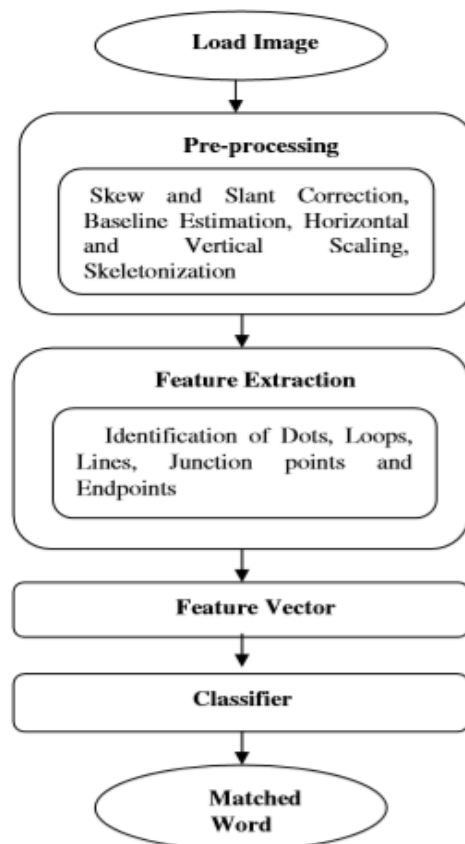


Figure 10: Sequential Steps for Handwritten Word Recognizer

They proposed the system for the offline English handwritten word recognizer. They used the handwritten datasets written by various people for the recognition purpose. These are the following steps implemented for their proposed system.

1. **Pre-processing:** Pre-processing technique is applied on the bases of the datasets noise. These are the methods applied for preprocessing.
  - a. **Skew and Slant Correction:** They calculated the skewness in every column of datasets by identifying the pixels with least black color. Moreover, Least-squares linear regression is applied for determining the skew of the lines. Slant technique is used to minimize the variations in different writing styles and thus, improves the word recognition accuracy. They apply the Affine transformation technique to improve the slant in the input image.
  - b. **Baseline Estimation:** For, the extraction of the baseline, they scan the whole images from top to bottom. They detect the baselines which is the maximum no of black pixels in the image. They calculated the upper and lower baseline using the upper and lower black pixels of each column, respectively.
  - c. **Horizontal and Vertical Scaling:** The scaling is done on the input word image using Normalization technique. Feature extraction becomes more robust when the normalization is applied and thus, the position of handwritten word is correlated with the corresponding characters. This is applied after finding the baselines.
  - d. **Skeletonization:** It is the process of removing the foreground images from the images resulted from binarization. First, they applied the 2-dimensional Gaussian filter to smoothen image. Subsequently, the strokes are reduced from the word images using iterative thinning algorithm.
2. **Feature Extraction:** First, they segment the words into different zone by using vertical slicing method. Then, features are extracted from each

zone and saved into feature vector. These are the features extracted in the form of features vector.

**a. Dots:** Dots in many letters cannot be separated from each other in the ascender part of the letter. So, they applied the connected component algorithm to overcome this problem. They did by assigning unique connected components as strokes. Strokes with size between 2 and 16 will be consider as dot.

**b. Horizontal and Vertical Lines:** They applied the technique called Hough Transformation for detecting the line in the word image. It also helps to isolate disconnections, distortions, and noise.

**c. Loops:** Connected component analysis is applied here to detect the loops. This is implemented by isolating the background color from the surrounding not connected to the word region.

**d. Endpoints:** These are the points where strokes ended. They detect the points using morphological operation, which returns 1 if it is an endpoint else return 0.

**e. Junction Points:** These are the strokes meet point. The window of 3\*3 is slides over the preprocessed image to find the connectivity. The point at which connectivity is found is consider as junction point.

**3. Classification:** They used Euclidean distance-based K-Nearest Neighbor (KNN) classifier for the recognition purpose. It utilizes the feature vector of the both training and testing datasets and produces the matched word based on minimum difference value. The datasets on which the above classifier trained on consists of total 300 images. The training is done of 87% of total datasets and testing is done on whole

datasets i.e. 100%. The classification accuracy achieved by this model is 90%.



Figure 11: Recognized Image

(M.S. Patel, 2015)

#### D. Offline Handwritten Word Recognition in Hindi

They collected the datasets of Hindi words and characters from 100 writers. They collected of total of 805 images, combination of 540 characters and 265 words. They applied many techniques before the recognition of Hindi words.

1. **Preprocessing:** In this step, they perform binarization and refitting to enhance the images for the recognition. The characters size was also refined here.
2. **Features:** They used the Directional Element Features (DEF) while training the datasets and segment the characters while recognizing the datasets after the preprocessing. DEF counts the various directional element on the contours of binary characters.

3. **Word Segmentation:** They applied this technique by putting the boundary box around words. Word segmentation will help the recognition process faster and easier. This will allow to produce a higher score when features are matched with the prebuilt characters after extraction of features form images.



Figure 12: Word Segmentation

4. **Word Recognition:** They recognize the words using Two-pass dynamic programming-based algorithms. This algorithm works in two passes. In the first pass, the resulted matching scores between the super segments of input words and the words stored in the lexicon are computed and stored. In the second pass, it determines the optimum super segments sequence matched with the input word by applying a dynamic programming-based search algorithm on the matched scores. The word with the highest score will considered as the word recognized. They trained with the character datasets and tested with the word datasets. They used two methods for recognition of words. In method 1, they trained their datasets using K-means algorithm only while in the method 2, they had created the synthesized vectors with the K-means algorithms. The recognition accuracy of both methods for different lexicons sizes are given in the figure below:

Lexicon Size	Method1 %	Method2 %
10	90.35 %	91.23 %
15	87.36 %	90.23 %
20	83.33 %	84.6 %
30	76 %	79.94 %

Figure 13: Recognition accuracy for varying lexicon

(Sitaram Ramachandrupula, 2012)

### 2.3. Analysis

Different system has been trained on different datasets. The classifier has chosen by each system based on the type of datasets and research purposes. Some has given more stress on preprocessing stage while other including me give more focus on postprocessing stage. But the preprocessing steps is depending on the type of datasets because some datasets are already stored in preprocessed form. Among the all systems, my system has lowest accuracy rate because the system has been trained on minimum datasets and the model has built to trained on larger datasets which contradicts the implementation process. The analysis of four similar system is given below in tabular form.

<b>Systems</b>	<b>Feature</b>	<b>Preprocessing Algorithms/Techniques</b>	<b>Classifier</b>	<b>Accuracy</b>
(Alia Karim, 2018)	Arabic Handwritten Word Recognition	Fuzzy C- means Clustering (FCM), Median Technique, Normalization	Convolutional Neural Network (CNN)	95%
(Ankush Acharyy, 2013)	Bangla-English Handwritten Word Recognition	Thresholding Technique, Hierarchical Partitioning Technique	Multi-layer Perceptron (MLP)	83.24%
(M.S. Patel, 2015)	English Handwritten Word Recognition	Least square linear regression, Slant Technique, Affine Transformation Technique, Normalization, Gaussian filter, Thinning algorithm	K-Nearest Neighbor (KNN)	90%
	Hindi Handwritten Word Recognition	Binarization, Refitting Technique	Two-pass dynamic programmin	Method 1: 84.26%(average) Method 2:

			g-based algorithm.	86.5%(average)
Proposed System	English Handwritten Word Recognition	Binarization (OpenCV, thresholding), Segmentation (Tesseract) Otsu	CNN	68%

### **3. Development**

#### **3.1. Initiation**

##### **3.1.1. Project Plan**

I planned right after the proposal has been approved by the supervisor. While I had also planned before the proposal was submitted but the plans did not go with the proposal. There were many obstacles I was facing while doing my projects. For instance, the allocated time for some of the task was not sufficient while other had allocated with more time than they actually needed and other unavoidable circumstances. So, the completion of project was 1 month delayed.

##### **3.1.1.1. Work Breakdown Structure (WBS)**

First, the environment was setup for easing and speeding up the research and implementation. All the resources and plans were prepared to proceed the research part such as identifying stakeholders, requirements gatherings, PRF, Proposal, Prioritize requirements etc. After finishing the all initial research part, the developments stage is initiated for the building of the system. In development part, time and cost are allocated to the artifacts that were to be built. All the designs, development, unit test, and review part had been included here by following the agile methodology. Soon after each artifact developed, integrated testing was implemented to check readiness of their deployment. Integration testing was included in implementation part. The whole process is represented through WBS which is given below.



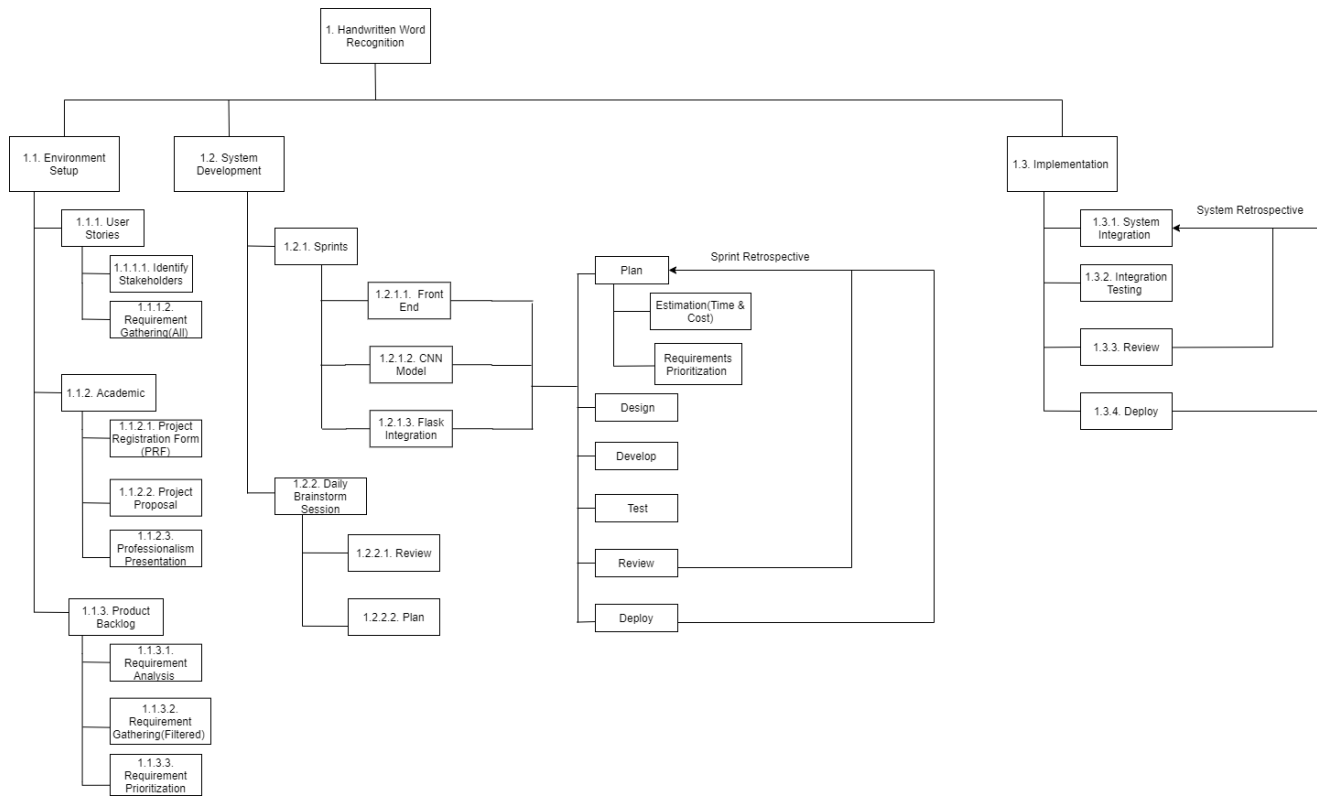


Figure 14: Work Breakdown Structure

**3.1.1.2. Gantt Chart**

**a. Initial Gantt Chart**

This is the initial Gantt chart mentioned in the proposal. Here, the project planned to finish on May 6, 2020 which was been postponed one month back because of the obstacles during the project development.

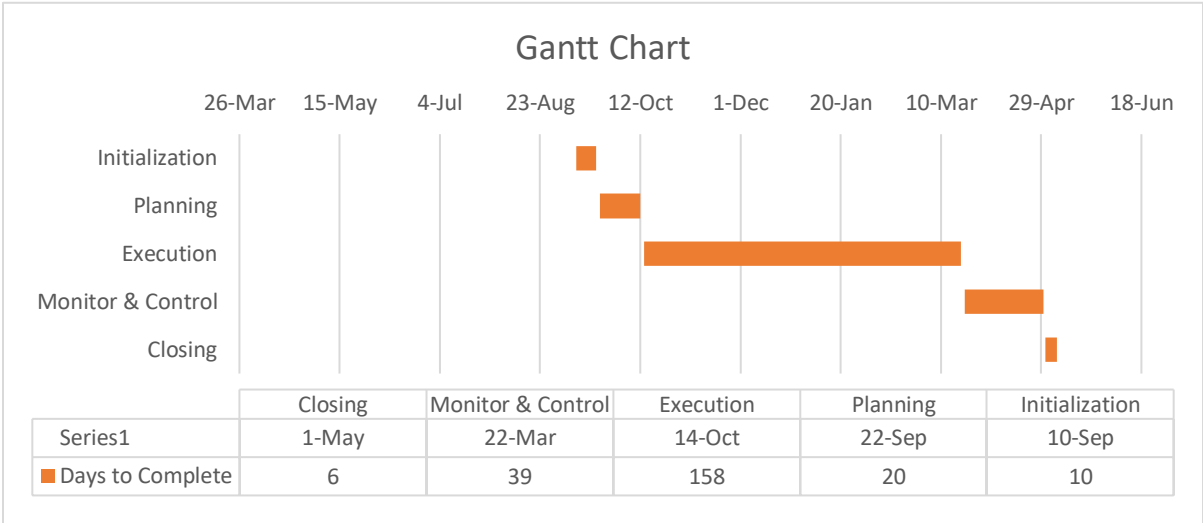


Figure 15: Initial Gantt Chart

## b. Final Gantt Chart

This is the Final Gantt chart extended from the time mentioned in the proposal. Here, the project is planned to finish on June 6, 2020 which had been successfully achieved.

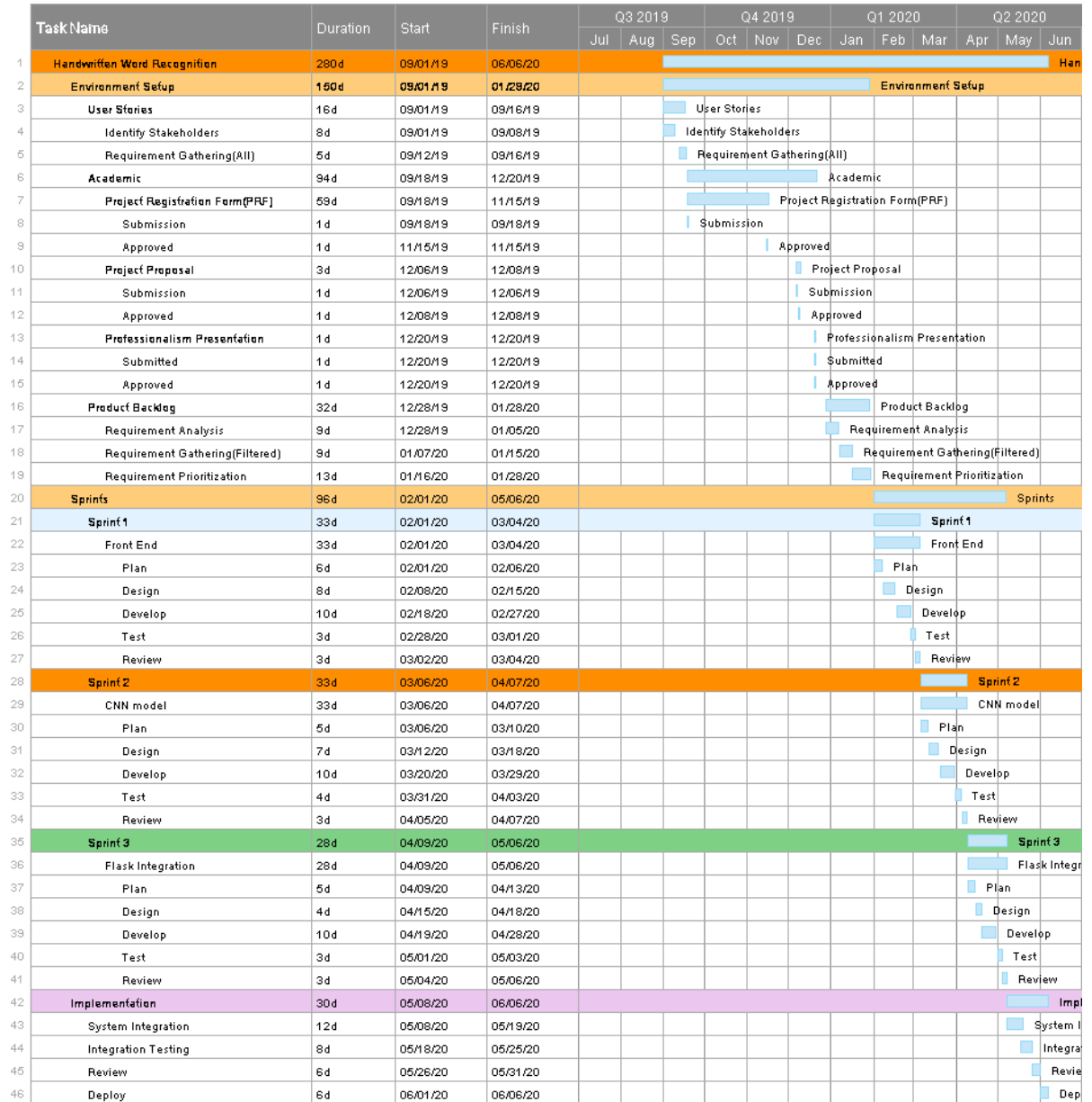


Figure 16: Gantt Chart

### 3.1.2. Scope Identification

#### 3.1.2.1. Fact Finding Techniques (FFT)

I use the fact-finding technique to find out the user's requirements i.e. Functional and Non-Functional requirements. There are mainly seven fact-finding techniques which I had implemented four.

**a. Interview:** Interview provides an opportunity to consult individually with the stakeholders. Interview can have both closed and open-ended questions. I did interview to the people who are accessible for me such as friends, family members, my seniors, and juniors. These are the questions I has asked them to identify the requirements.

- How will this system help you?
- Have you use any applications or website to perform OCR before? If yes, then what are the things that you like and dislike most about that app or site?
- Will the user need to register/login for performing OCR? If yes, what kind of information needs to encrypt?
- Can you pay for using the system if it has subscription features?
- Do you need to see history of your performing OCR?

**b. Document Review:** The old system might have used papers and documents. By reviewing such papers, I can determine the working flow of the system and users' requirements. So, I did research on the Internet to find some papers related to the project. I collected some survey forms and questionnaires filled by the users

No.	Question Statement	Type of Question	Answered	Skipped	Percentage Answered
1	In what country do you live?*	Dropdown	124	2	98.4%
2	What is your gender?	Multiple Choice	124	2	98.4%
3	What is your age?	Dropdown	126	0	100.0%
4	What is your area of expertise/study?*	Dropdown	125	1	99.2%
5	What is the highest level of education you have completed?	Dropdown	125	1	99.2%
6	How important to your learning is it to have access to technology?	Multiple Choice	125	1	99.2%
7	How capable are you with each of the following application software to create and share documents?	Matrix/ rating scale	125	1	99.2%
8	How often do you use the following application software?	Matrix/ rating scale	125	1	99.2%
9	Which of the following problems you have encountered with the application software in Question 8? *	Multiple Choice	106	20	84.1%
10	Have you used a scanner or have you taken a photo/image of a text document (which may also contain images/photos)?	Yes/No	118	8	94.9%
11	Have you used an OCR software to convert paper documents into editable text files?	Yes/No	120	7	95.2%
12	For which of the following languages have you used OCR software? *	Multiple Choice	102	24	81.0%
13	How often have you used the following OCR software?	Matrix/ rating scale	114	12	90.5%
14	How capable are you with each of the following OCR Software?	Matrix/ rating scale	108	18	85.7%
15	Which of the following problems have you encountered with the OCR Software in Question 14? *	Multiple Choice	90	36	71.4%
16	Do you know that the following features are available with many OCR Software?	Matrix/ rating scale	110	16	87.3%
17	How do you rank the accuracy of OCR in the following language (If applicable)?*	Matrix/ rating scale	110	16	87.3%
18	Have you used OCR software to convert scanned handwritten text documents into an editable text document?	Yes/No	111	15	88.1%
19	If your answer to Question 18 is yes, How was the accuracy? And in which language? *	Matrix/ rating scale	69	57	54.8%
20	Please select the statement that indicates how you feel about OCR? *	Multiple Choice	106	20	84.1%
21	Comments/Suggestions/concern or anything you want to add to the survey.	Comment box	22	104	17.5%

\* questions which include an "other" option

Figure 17: Survey questions about OCR

Answer Options	Daily	Weekly/ Biweekly	Monthly	Rarely	Never	Response Count
Adobe Acrobat	30.7%	14.0%	8.8%	29.8%	16.7%	114
OmniPage Standard	0.9%	0.9%	4.7%	19.6%	73.8%	107
ABBYY FineReader	1.9%	2.8%	0.9%	14.2%	80.2%	106
Readiris	1.0%	1.9%	2.9%	17.1%	77.1%	105

Figure 18: How often people used the system.

**c. Observation:** This technique requires to visit onsite to know the business flow of the system. While I did not visit any organization physically, but I watch the videos online about different tech companies. This information had given me the idea of how they tackle the initial users' requirements along with the future changes' requirements.

### 3.1.2.2. Business Process Modelling (BPM)

Business Process Modeling determines the working flow of business through graphical representation such as flowchart, data-flow diagram etc. The benefits provided by the BPM are improves efficiency, enforce best practices, process agility, transparency, beat the competition etc. (Amit, 2020). The BPM of the whole proposed system is presented below through flowchart.

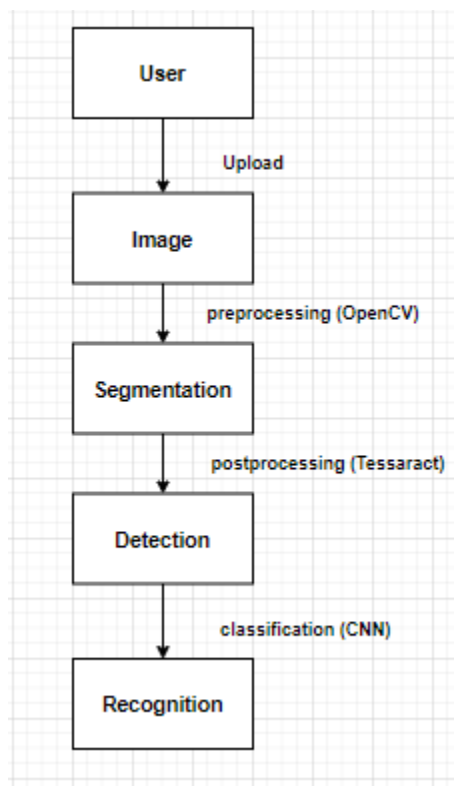


Figure 19: BPM of whole system

### 3.1.2.3. Functional Decomposition Diagram (FDD)

Functional Decomposition is the process of breakdown the complex functions into simpler form so that it helps to dissect every part easily. The graphical representation of the process with their hierarchical relationship is known Functional Decomposition Diagram. It is applied in many disciplines such as systems engineering, software architecture, database theory, machine learning etc. (Kenton, 2019) The FDD for the proposed system is given below.

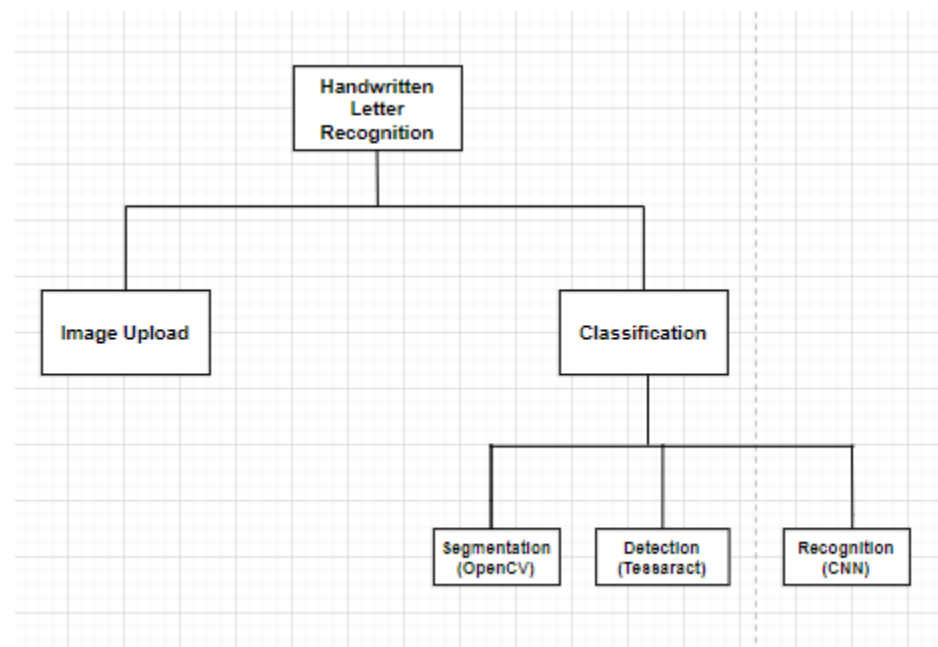


Figure 20: Functional Decomposition Diagram of the proposed system

### 3.1.3. Methodology

Among the different methodology, I choose the Agile Methodology for my project. This methodology combines both incremental and iterative process models focusing on customer satisfaction, process adaptability and rapid delivery of working software product. In agile, task is divided into small chunks to deliver features for a release. This practice requires continuous collaboration of each, and every individual involve in development process. Due to such flexibility, this can be applied in my final year project despite not a group project. I had planned to build each artifact by no means of order. So, having flexibility in methodology can help in achieving that goal. (tutorialspoint.com, n.d.)

#### 3.1.3.1. Development Life Cycle Stages

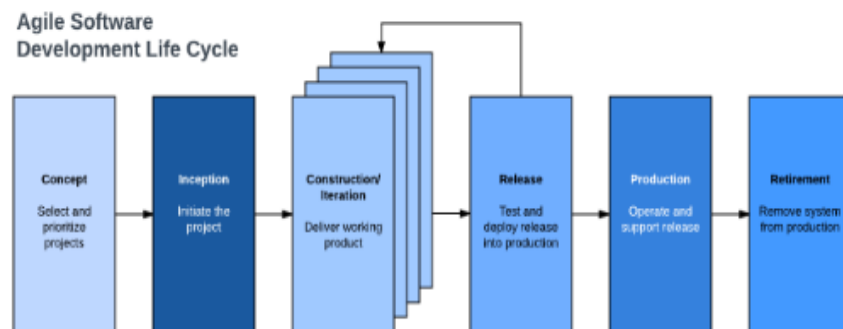


Figure 21: Agile Software Development Life Cycle

(Lucidchart Content Team, 2017)

#### a. Scope out and prioritize projects

It is the first step of the agile software development life cycle. The development team identify all the scopes and prioritizes the project. They also focus on the business opportunity, time, and work it will take to complete the project. (Lucidchart Content Team, 2017)



Identifying and prioritizing the projects is also important for the individual project. So, I also had identified the requirements and priorities it not on the bases of importance and demand by the users but on the bases of my easiness

**b. Diagram requirements for the initial sprint**

After identifying the scope, the team works with the stakeholders to determine requirements. The team will also focus on some initial designing part for introducing some new features.(Lucidchart Content Team, 2017)

I had not talk to the stakeholders, but I research the common problem facing by the people on the Internet and that helps to identify the requirements.

**c. Construction/Iteration**

Once the requirements have been identified, UX designer and the developers start to work on their first iteration with the aim of releasing the product at the end of sprint. (Lucidchart Content Team, 2017)

After, I list out the all requirements, I started to work on my first artifact.

**d. Release the iteration into the production**

After the development of first iteration, system is tested for the quality assurance, detecting bugs etc. Once they address any quality issues, they focus on the user documentation part. Lastly, they release the iteration into production.(Lucidchart Content Team, 2017)

When I develop my first artifact i.e. front end, I tested for the any issues and bugs. But I did not release the product because the product was built to showcase for my final year but not as a commercial product.

### **3.1.3.2. Why Choose Agile Methodology**

Agile methodology has been practicing for all kinds of development – software, web, and mobile apps. The methodology has many advantages for projects initiated by both group and individual. These are the most common reason for choosing this methodology for my project.

#### **a. Constant Communication between teams**

It encourages constant communication between various teams which helps to remove the issues with the team members about the project. (Dixit, 2016)

I had also included brainstorm session each day for reviewing my works and making further plans.

#### **b. Customize App Development**

Continuous feedback from the stakeholders in time can helps to customize the app without compromising on the resources that were allocated. (Dixit, 2016)

As my project is individual based and it is not a commercial product, I get feedback by myself.

#### **c. Seamless Project Management**

Each team member has their own task allocated during the app development project. Allocating task to every individual helps to release a product in time and the highest amount of productivity is achieved. (Dixit, 2016)

This is the main reason why I choose for my project. This concept had helped in completing my project in time. I had breakdown the whole system in different components/artifact so that I can manage time and complete my project in time.

#### **d. Improve Customer Experience**

The customer itself involved in the process of developing app. So, the users can know where the project is going. This helps to improve the user experience by directly involving with the project. (Dixit, 2016)

I had no users to collaborate with me but my experience on applying this methodology for my project is remarkable.

### **3.2. Implementation**

#### **3.2.1. Project Pipeline**

My project consists of a model trained to extract words from natural scene images. When the users upload images, the detector will preprocess the image and detect the words in the images. After the detected words are cropped out and save it for classification. The classifier will then predict the word with highest confidence and return (\*) if the word is not in the dictionary. These are the step by step implementation of my project.

##### **a. Word Detection**

Most of the word detection from natural scene image is done by two methods in the past i.e. character region and sliding window. Character region detect words first by segmenting each character and then group characters into words. Sliding window techniques slides over the character and grouped into words using a pictorial structure framework. Unlike those methods, I used word recognition method based on CNN which takes the whole word image as input

to the network for recognition. In text detection, the three main tasks had been done and these are: (Max Jaderberg, 2015)

- **Binarization**



Figure 22: Binarization

(Shize Shang, 2014)

It is applied on the natural scene images to convert the color images into black and white images using threshold technique. Threshold is applied using OpenCV's implementation of the Otsu method. Otsu's binarization method will search the entire image for a threshold value that minimizes the intra-variance of the image which ultimately convert the images. After converting images, it creates a temporary copy of the image for word detection. (Max Jaderberg, 2015)

- **Detection/Segmentation**



Figure 23: Word Segmentation/detection

(Flor, 2019)

The copied image (black and white) is then passed to Tesseract engine for segmentation followed by detection. Tesseract segment the words by creating bounding box around the words which helps to separate the words from other noises on the images. After segmentation it detect the words by organizing text lines into blobs, and the lines, and regions are analyzed for fixed pitch or proportional text. Text lines are broken into words differently according to the kind of character spacing. Tesseract crops each detected word and saves it locally for classification or recognition. (Max Jaderberg, 2015)

#### b. Word Recognition



Figure 24: Word Recognition using the provided lexicon/dictionary

(Trung Quy Phan, 2013)

The bounding box have been generated after performing segmentation and detection. Now, at this stage of pipeline, implementation is focused on recognizing the words inside bounding box. I use CNN to perform classification across a pre-defined dictionary of words which explicitly model natural language. The cropped images of each words inside the bounding box is passed as input to the CNN. CNN reshape the image and send it through its network for prediction. Each word classification will have a list of

words and their resulting confidence or probability. CNN checks the probability distribution with all words available in the dictionary i.e. in our case 1000 words. The word with the highest probability or confidence will be recognize as the output for that image. But if the probability is below than 0.5, the system will return “(\*)” as the word since the word is not in the dictionary. When all the words have been classified, the system will return the list of words to the web front to be displayed as a sentence of classified words. (Max Jaderberg, 2015)

### 3.2.2. Tools and Technology used

There are many tools and technique were used during the development of proposed system. These are the key tools and techniques with their uses are given below.

- **HTML:** HTML stands for HyperText Markup Language which is used to build the web pages and connect them with each other in a single website or between websites. It is used for building the front-end pages of proposed system i.e. Home page and Upload Page
- **CSS:** CSS stands for Cascading Style Sheets. It is used to describe how HTML elements are displayed in the web pages. It is used in proposed system to style the home and upload pages.
- **Python:** Python is a popular general-purpose programming language used for a wide variety of applications such as web development, software development, system scripting etc. The python is used in this project for different purposes such as building models, creating web application, data visualization and analysis.

- **Flask:** Flask is a web framework written in python used for web applications and web services like SOAP, REST etc. It is used in the system because it allows to use python for both the model and web server, making it easier to import model into the application. It is used over Django because the proposed system does not require Django's numerous features for templating, routing, authentication, and database administration.
- **OpenCV:** OpenCV is a cross-platform library for the computer vision, machine learning and image processing and Realtime applications. It is used in this system for the preprocessing of datasets, for example, binarization using Otsu algorithm.
- **Tesseract:** Tesseract is an open-source engine for the character recognition. It implements artificial intelligence for searching and recognizing the text from images. It is used in this project for the segmentation and detection of words from images. Tesseractocr, a python wrapper for tesseract, is used for the implementation of tesseract.
- **NumPy:** NumPy stands for Numerical Python. It is a python library used for working with arrays. It also provides the functions for linear algebra, fourier transform, and matrices. It is used for the normalization of datasets, conversion of datasets and new images upload by the users into NumPy array.
- **Pillow:** Pillow is a free and open-source python imaging library used for opening, manipulating, and saving image file format. PIL is an older version of Pillow. It is used in this system to convert the images into pixel intensity arrays. It is applied while doing binarization and segmentation.

- **TensorFlow:** TensorFlow is an end to end open source platform for machine learning. It has a comprehensive, flexible ecosystem of tools, libraries, and community resources. It is used for building the neural networks (CNN) as a backend for keras.
- **Keras:** Keras is an open-source neural network library written in Python. It runs on top of TensorFlow, Theano, or Cognitive Toolkit (CNTK). It is used in this proposed system for building neural network (CNN), runs on top of TensorFlow backend.

### **3.2.3. System Requirement Specification (SRS)**

#### **3.2.3.1. Functional Requirements**

Functional requirements are the requirements or functions a software or systems must perform. These are the functional requirements for the proposed system.

- The system should allow users to upload images to perform OCR.
- The system should allow users to edit and copy extracted words.

#### **3.2.3.2. Non-Functional Requirements**

Non-Functional Requirements are the requirements which ensure the usability and effectiveness of the entire software system.

- The system should extract the words from images and displayed to the users when the upload button is clicked.
- Web pages should be simple and user friendly.



### 3.2.3.3. Usability Requirements

Usability Requirements are the requirements which determines the easiness of system while using it.

- The system should validate the form if the upload button is clicked without uploading the image.

### 3.2.4. Design

#### 3.2.4.1. Process Design

##### a. Use Case Diagram

Use Case Diagram provide the details of system's users and their interaction with the system. The use case diagram for the proposed system is given below.

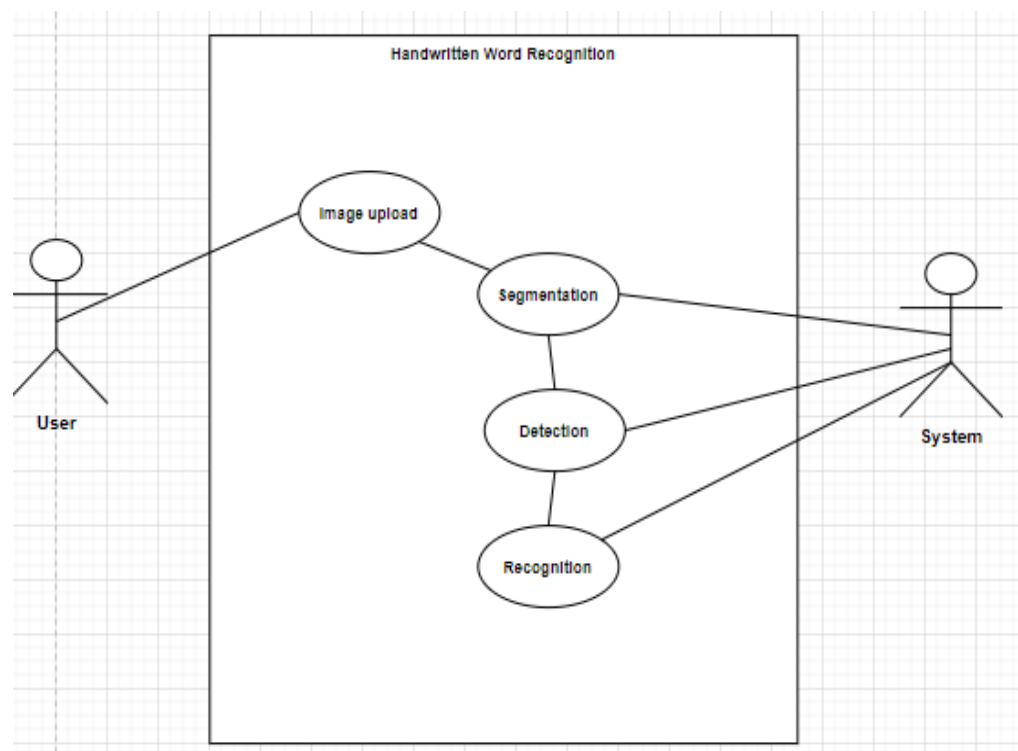


Figure 25: Use Case Diagram

## b. Class Diagram

Class diagram shows the structure of the system by modeling its classes, attributes, methods, and the relationship among objects.

The class diagram for the proposed system is given below.

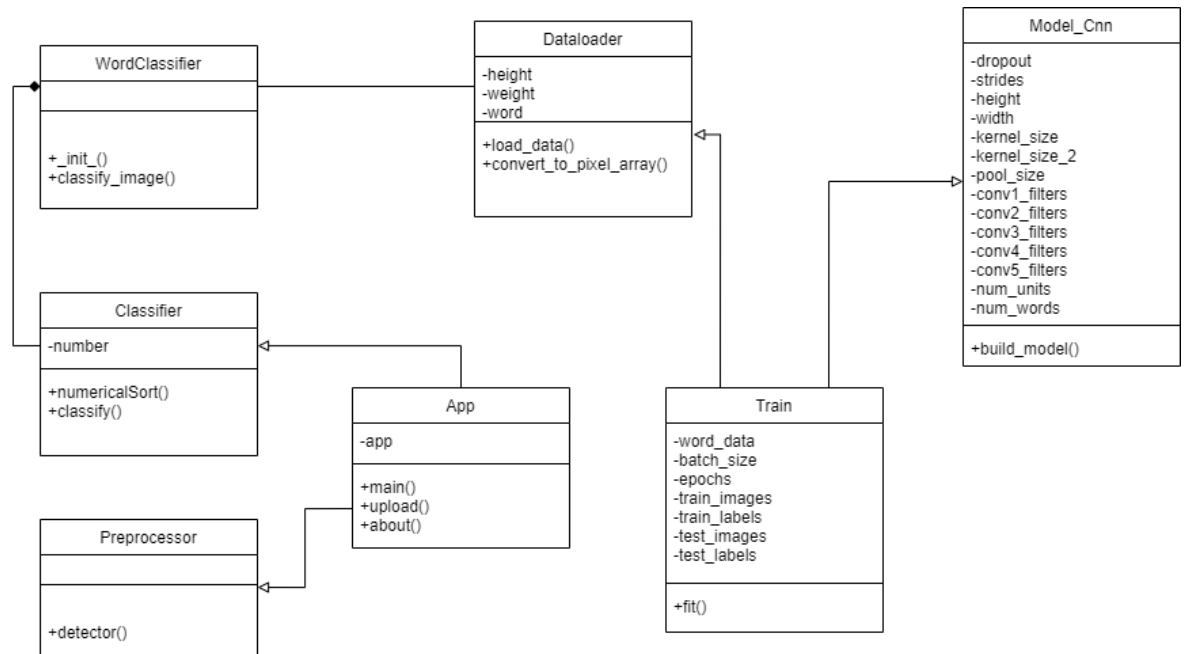


Figure 26: Class Diagram

### c. Sequence Diagram

Sequence Diagram provide the details how operations are carried out by the system. The sequence diagram for the proposed system is given below.

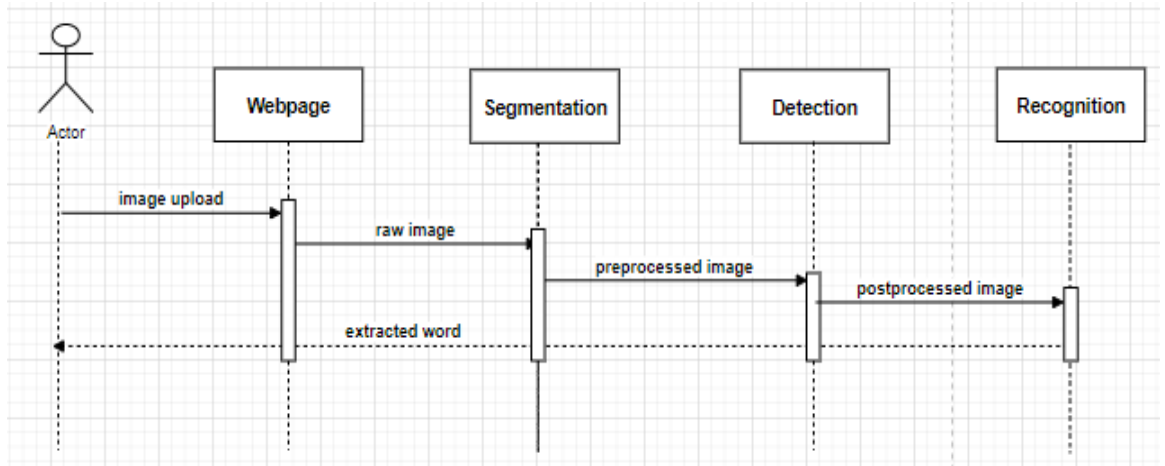


Figure 27: Sequence Diagram

#### 3.2.4.2. Database Design

The proposed system is designed for the simple demonstration of the model's capabilities. So, the database is not used in this project. But it can be implemented in future after adding some more features which requires database. For instance, login, registration, history saving etc.

#### 3.2.4.3. User Interface Design

User Interface or UI design represents the visual layout of the elements of the system that a user interact with. UI design focuses not just on look or style but also on the friendliness of the site to the user. The user interface design for the proposed system are given below.

a. Home Page

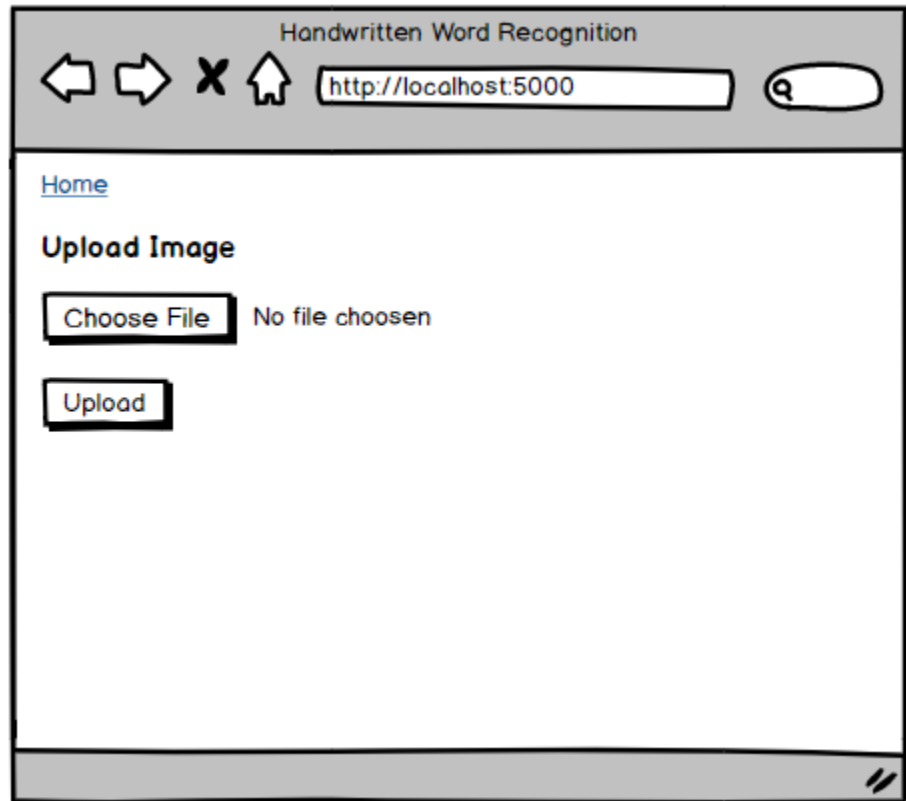


Figure 28: Home Page

b. Upload Page

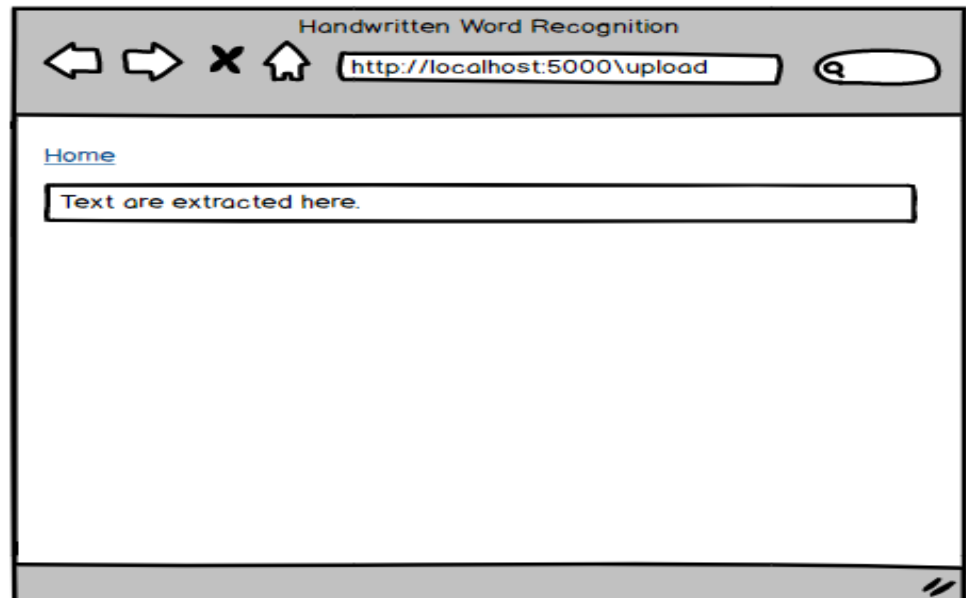


Figure 29: Upload Page

**3.2.4.4. System Architecture**

The system architecture describes the major components with their relationships and how they interact with each other. The Architecture for the proposed system is given below.

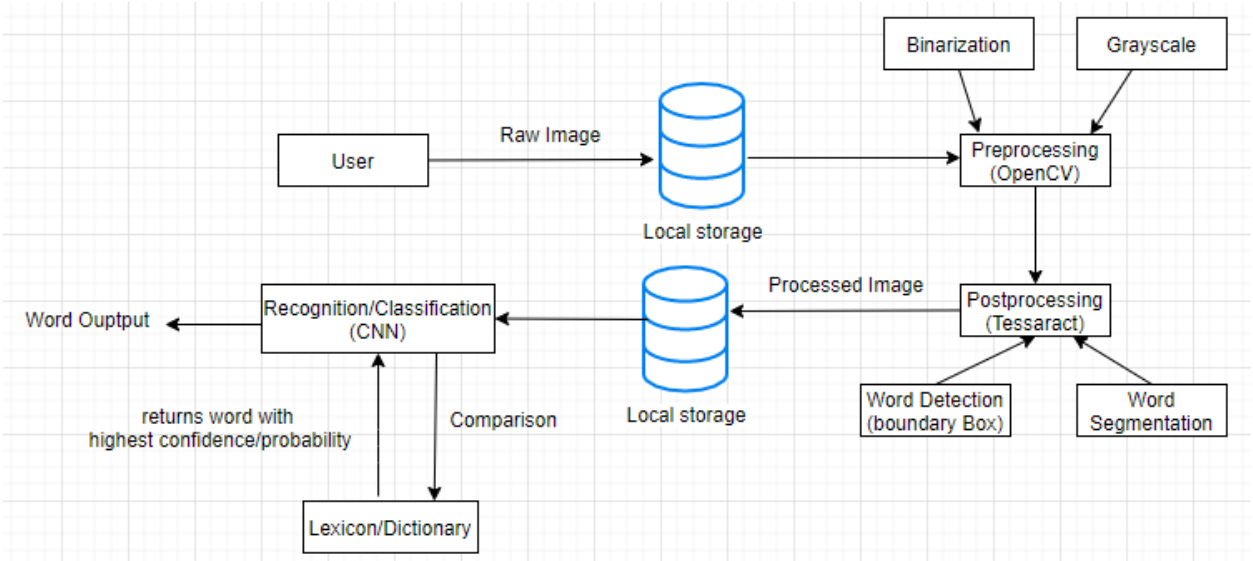


Figure 30: Architecture of the proposed system

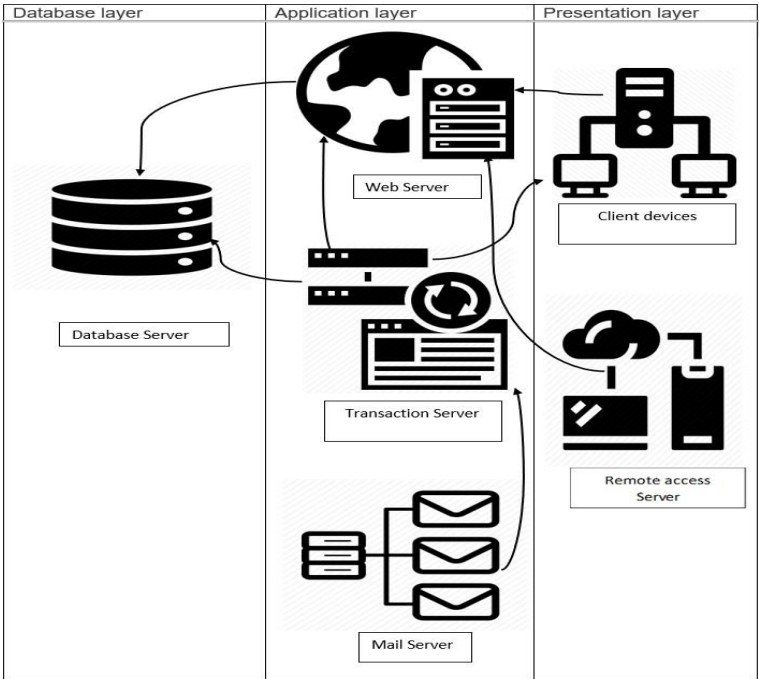


Figure 31 Three tier client server architecture

### 3.3. Testing

Black Box Testing is the high level of testing which focuses on the behavior of the system. It does not have any information about the internal working of the software system. While white box testing is a testing technique which checks the internal functioning of the system. There is not much components in the proposed system. So, Testing is done manually.

#### 3.3.1. Test Plan

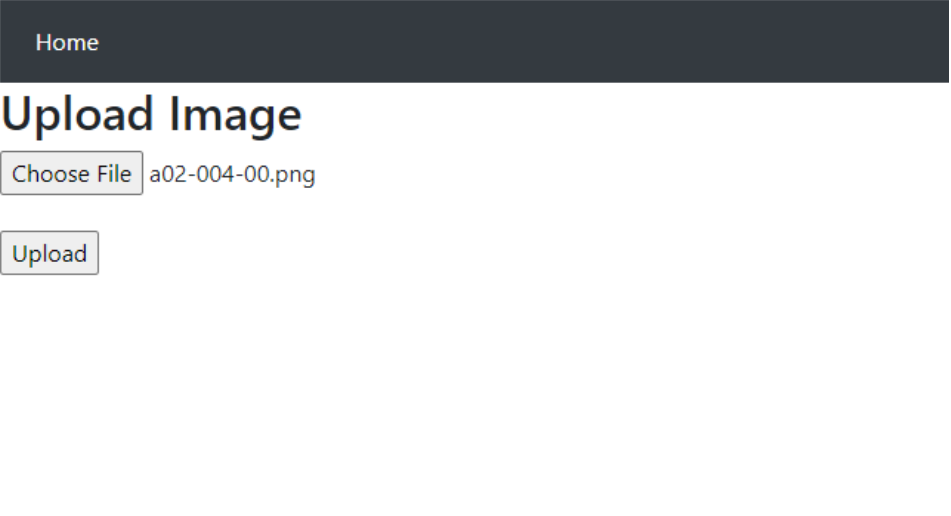
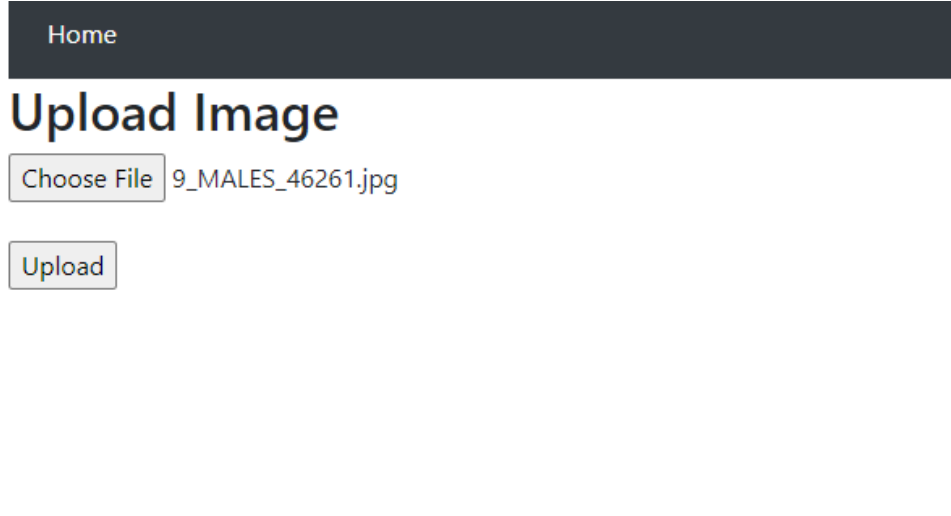
*Table 1: Test Plan*

<b>Test Cases</b>	<b>Objectives</b>
a.	System should allow to upload two image files i.e. png and jpg to perform OCR.
b.	Form must be validated to check whether the image is uploaded or not before performing OCR.
c.	System should return a character i.e. “(*)” when it does not recognize the word. But it should return multiple asterisks when recognizing the sentences.
d.	Word must be extracted in editable form.

### 3.3.2. Test Cases

- a. System should allow to upload two image files i.e. png and jpg to perform OCR.

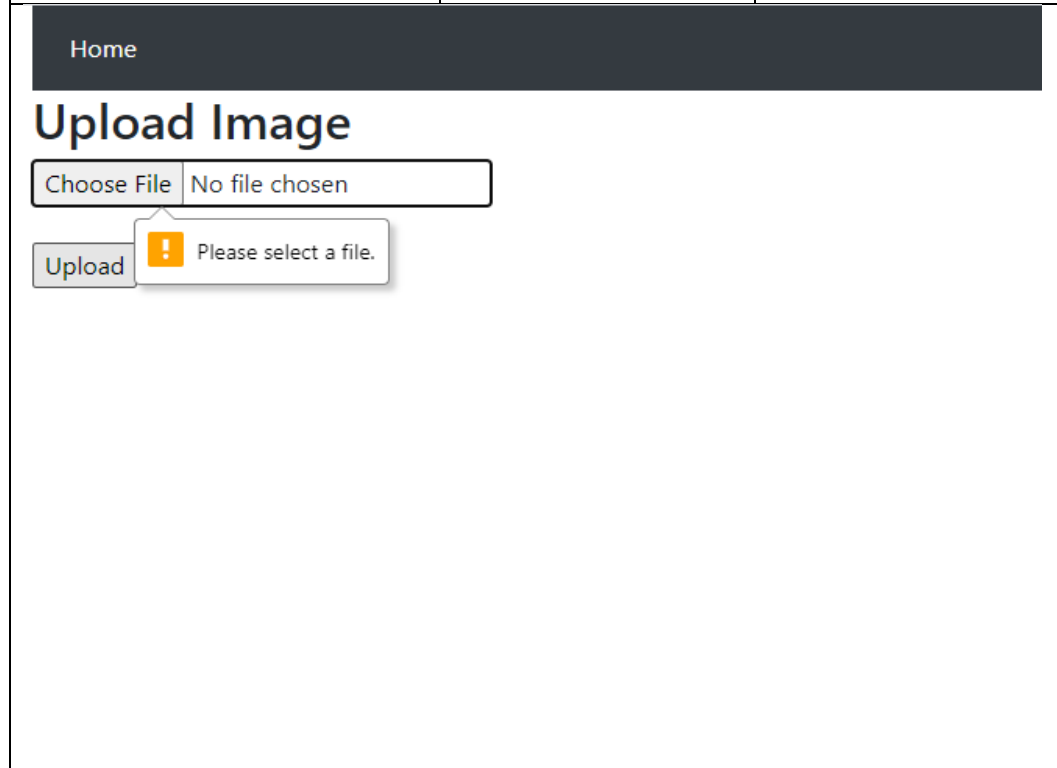
Table 2: Test Case a.

Steps Required	Expected Result	Actual Result
<ul style="list-style-type: none"><li>• User should able to select the images in jpg or png format.</li></ul>	Image should upload	Image is uploaded
 <p>The screenshot shows a dark navigation bar with 'Home' on the left. Below it is the heading 'Upload Image'. A 'Choose File' button is followed by the filename 'a02-004-00.png'. Below that is an 'Upload' button.</p>  <p>The screenshot shows a dark navigation bar with 'Home' on the left. Below it is the heading 'Upload Image'. A 'Choose File' button is followed by the filename '9_MALES_46261.jpg'. Below that is an 'Upload' button.</p>		

- b. Form must be validated to check whether the image is uploaded or not before performing OCR.

Table 3: Test Case b.

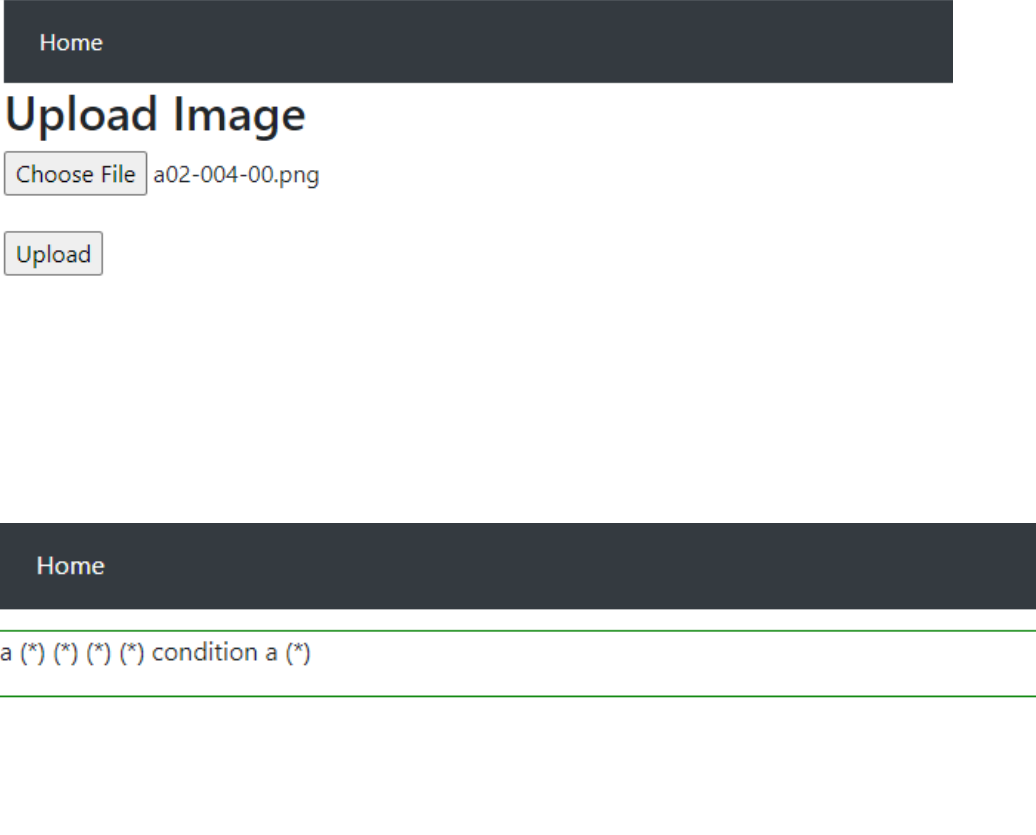
Steps Required	Expected Result	Actual Result
<ul style="list-style-type: none"><li>User clicks the upload button before the image selected</li></ul>	Prohibit from clicking the upload button	Upload Button is not clicked.






- c. System should return a character i.e. “(\*)” when it does not recognize the word. But it should return multiple asterisks when recognizing the sentences.

Table 4: Test Case c.

Steps Required	Expected Result	Actual Result
<ul style="list-style-type: none"> <li>• User select image</li> <li>• User upload image</li> </ul>	It should return “(*)”	Returned asterisk (*)
 <p>The screenshot shows a web interface for uploading an image. At the top, there is a dark navigation bar with the text 'Home'. Below this is the main heading 'Upload Image'. Under the heading, there is a 'Choose File' button followed by the filename 'a02-004-00.png'. Below the filename is an 'Upload' button. At the bottom of the screenshot, there is another dark navigation bar with 'Home' and a text input field with a green border containing the text 'a (*) (*) (*) (*) condition a (*)'.</p>		

d. Word must be extracted in editable form.

Table 5: Test Case d.

Steps Required	Expected Result	Actual Result
<ul style="list-style-type: none"><li>• User select image</li><li>• User upload image</li></ul>	Should extract in editable form.	Extracted in editable form.
		

#### 4. Answering Academic Question

The answers regarding the academic questions of proposed system are given below:

- a. How will the system work and what techniques, tools and technologies will it use to extract text from images?

The answer to this question is already included in the literature review and development section. The proposed system works by holistic method i.e. take the whole word as input and recognize it without detecting each character like in character recognition. Users upload the image into the website, the backend will save the image into its own local storage. With that image, the detector will grayscale, binarize it, and create a temporary copy of the image for word detection. For every word detected, the detector will crop the word out and save it for classification. After the word detection is complete, the server will remove the temporary image. With the cropped word images, the classifier will create a list of word results. For each word image, the classifier will reshape the image and send it through its network for prediction. Each word classification will have a list of words and their resulting confidences. The classifier will extract the highest confidence and its respective word and append it to the word list. If the confidence level is below 50%, the system will return “(\*)”. When all of words have been classified, the system will return the list of words to the web front to be displayed as a sentence of classified words. This is done by using many technologies and libraries such as HTML, CSS for front end and flask, NumPy, OpenCV, Tesseract, TensorFlow, Keras, Pillow for the backend.

- b. Will the users need to log in for using this system?

In the proposed system, the users cannot login into the system and this is made so to make easier for the users while performing OCR. This is very annoying when the users have to login to the system every time while performing OCR. This feature can be included in the future if the system is diverged into the commercial form, but the proposed system was built only for the demonstration of my final year project. So, login features haven't implemented in the system.

- c. What is the accuracy of your system? Will your system performance decrease if the image is provided with enough noise?

After examining with different parameters of the model, the model achieves the accuracy rate of 68%. The system's aim is to extract words from the natural scene images rather than plain documents. The natural scene images have lots of noise in comparison to plain documents. So, model is trained to handle noises as well. But if the noises are in extreme level, then the system might perform poorly.

- d. How will the users get benefited by this system?

The system was built for the convenience of the users. Before the concept of OCR came, people were compelled to store their data, information in hard documents. In corporate field, they had to copy the whole documents while storing the information. But with the OCR, people can store in the electronic form without going through the hassle of copying the whole information in the form of text. So, this proposed system will help them to store data by extracting word from images in editable form.

## **5. Conclusion**

### **5.1. Summary**

The project was initiated with the aim of building the platform for the users where they can perform OCR. The proposed project presents the OCR web application where user extract the words from images in edible form. Many components were integrated to build a complete system. First the datasets were collected and built the model and finally implemented the flask for the integration of front end and back end. It was done by using many technologies and algorithms such as Keras, TensorFlow, NumPy for building the CNN, Pillow, OpenCV and Tesseract for the preprocessing and postprocessing stages respectively, and HTML, CSS for front end. The accuracy rate achieved by the model was 68%. The entire system was built in agile methodology as it is very flexible and easily adaptable in any projects. The project was planned to breakdown the systems into many artefacts and allocated time for each task. Different methods were used for the project for gathering the requirements such as interviews, Observation, Document review etc. The requirements gathered from this method were successfully built in the system. Research had been done on similar systems for finding the information on the tools and techniques used on their system. Finally, the system was built in a way that it can answer the academic questions and fulfill the aims and objectives.

### **5.2. Future Escalation**

Currently, this end-to-end system is a prototype that is only able to detect a subset of the English language. Below is a list of improvements that can be implement when given more time:

- Design and implement a custom detector that does not rely on Tesseract. This allows us to customize how we detect words and characters for the classifier.

- Train the neural network so that it does not classify by words but by characters. This allows the system to recognize and translate entire documents without relying on a dictionary of words. This reduces the complexity and training time for the network since the total size of the English alphabet is much smaller than the dictionary of English words.
- Implement a neural network ruleset that predicts words when given combinations of characters. This may increase the complexity of the network, and conflict with the second above point.

## 6. Critical Evaluation

The project was proposed to build the OCR web application with the implementation of AI components. Various machine learning algorithms are available for the word recognition but in the proposed systems, CNN was used because it is considered as the start-of-the-art algorithm for the image processing in the field of computer vision. The accuracy of the model was improved by changing its hyper parameters. First, the model was trained with the five layers i.e. 3 convolutional layer and 2 fully connected layers and the accuracy was very poor around 47% after 25 epochs. After 25, the model was started to overfitting. So, I extended the network up to 8 layers i.e. 5 convolutional layer and 3 fully connected layer. The accuracy was far better than the first architecture i.e. 60%. While the accuracy was improved, but the improve rate was very slow. It was taking average of 5 epochs to improve the accuracy by 1%. So, the model is trained again with changing some hyperparameters which then increased accuracy by 8% in just 25 epochs. The parameters were changes are dropout function and activation function. The optimizer was also changed from SGD to Adadelta while compiling the model. The datasets were preprocessed using OpenCV and tesseract was used for the detection part. While tesseract consists of algorithm which can recognize the words form the images but here, it was used only for the detection purposes as CNN was best for the 2D images.

The project planning was first done with respect to the submission deadline of final year project. All the tasks were listed from initiation to closing in the form of Work Breakdown Structure (WBS). The time were allocated for each task and presented in the graphical representation from known as Gantt Chart. The time was allocated more on the development part in comparison to other parts. This has been all planned with respect to the first final submission deadline. Later, the deadline is extended further because of some obstacles and unavoidable circumstances. The Gantt chart was again updated according to the second final submission deadline.

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